



# BOOK EXPRESS CATALOGUE



## Welcome to BookExpress!

BookExpress is the wholesale division of Raincoast Books and we stock thousands of the bestselling frontlist and backlist titles from over 50 publishers. We are your one-stop source for everything you're looking for. Whether it's the trendiest new diet book, or the next children's favourite, you'll find it all at BookExpress.

## Catalogue Format

The BookExpress catalogue is an electronic catalogue designed to be a season-long reference tool to help you quickly find what you are looking for. Features include:

- A convenient PDF format for fast downloads, simple viewing and searching, and easy printing
- Weekly update to ensure up-to-date title information
- Bookmarks so you can jump and navigate to specific sections of the PDF instantly
- **Bolded frontlist titles** so you can find upcoming and not yet published titles quickly
- Links to the business services website so you can check real-time availability and place online orders\*

\* To view availability and place orders , you must have an account and be logged in. If you don't have an account or a login, please contact  
**Customer Service at 1-800-663-5714**

## Top Rate Service!

- Fast Turnaround - Orders entered by 11:00AM PST will leave our warehouse the same day.
- Free Freight - Shipments with an invoiced amount of \$250 net or more are automatically shipped free freight. (See Terms & Conditions for details).

## BookExpress Online

**Raincoast Business Services—<http://services.raincoast.com>**

The BookExpress catalogue can be found on the Raincoast Business Services under BookExpress Online. At BookExpressOnline, you'll also find links to other divisions under the Raincoast umbrella.

Our business services website is constantly being improved. If you have any comments or suggestions on how we can make it work better for you or if you want register for a login, please give us a call at 1-800-663-5714 or email us at [customerservice@raincoast.com](mailto:customerservice@raincoast.com)

## BookExpress is...

Debra Berglind, Buyer

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## BookExpress Terms and Conditions

### Trade Discounts

Orders under \$250 Retail	20%
Orders over \$250 Retail	40%
BookExpress Calendars	40% NR

Note: Each order must be over \$250 retail to attain the full 40% discount. BookExpress titles can be combined with all Raincoast and Publishers Group Canada titles to reach a minimum order.

BookExpress, Raincoast, and PGC titles will be on the same invoice.

Please refer to the current Raincoast and PGC catalogues for Raincoast and PGC Terms & Conditions.

### Backorders

Forthcoming, not yet published and out of stock titles will be backordered and will be filled as soon as possible after stock arrives in our warehouse.

### Free Freight

All shipments to booksellers and wholesalers with an invoiced value of \$250 net or more are automatically shipped free freight FOB destination Canada.

- Free shipments are sent via ground.
- Free freight does not apply to orders shipped via air.
- Shipment value does not include ordered titles that are out of stock.

### Returns Policy

All BookExpress titles purchased from us (unless otherwise indicated) may be returned to us up to six months from the date of the invoice.

- BookExpress returns are subject to a 15% restocking charge (you will be credited at a 55% discount).
- Please include invoice numbers. Returns not accompanied by an invoice number will be subject to a 5% penalty.
- All BookExpress calendars are non-returnable.
- Please return whole titles only, no stripped titles.

### Mis-ships

- Damaged books, short shipments, or errors must be reported in writing to the credit department within 20 days of invoice date to obtain credit.
- Damaged books must be returned for credit. BookExpress will not arrange to pick up damaged claims. Include a copy of the invoice with a description of the damage and a claim to credit the return shipping.
- Please return whole titles only, no stripped titles.

Returns address:

Raincoast Books  
Returns Department  
2440 Viking Way  
Richmond, BC  
V6V 1N2

Please refer to the current Raincoast and PGC catalogues for Raincoast and PGC return policies.

### Ordering Info

- Phone: 1-800-663-5714 or (604) 448-7100; Mon - Fri. 7am-4:30pm PST
- Fax: 1-800-565-3770 or (604) 448-7108
- Email: [customerservice@raincoast.com](mailto:customerservice@raincoast.com)
- Mail:  
Raincoast BookExpress – Attn: Order Desk  
2440 Viking Way  
Richmond, BC  
V6V 1N2

### Electronic Ordering and Internet Orders

Our system supports toll-free access for BookManager and WordStock Users.

- Telebook users may place orders at SAN# SII50871, envoy user name RAINCOAST. For more information regarding EDI orders, please contact Greg Ray at (604) 448-7101.
- Our Business Services Website supports online ordering at <http://services.raincoast.com>. Please call customer service for more information and to be setup

**Please note: Price, availability and Terms are subject to change without notice.**

## Key to Publisher Codes

<b>A&amp;M</b>	Andrews McMeel	<b>HNA</b>	Harry N. Abrams	<b>POM</b>	Pomegranate
<b>ALL</b>	Thomas Allen & Son Ltd.	<b>JBG</b>	Jaguar Book Group	<b>PRN</b>	Pearson PTR Canada
<b>AMC</b>	Adams Media Corp.	<b>KCP</b>	Kids Can Press	<b>RAN</b>	Random House
<b>BAN</b>	Bantam/Doubleday/Dell	<b>LPG</b>	Literary Press Group	<b>RDC</b>	Reader's Digest
<b>BAR</b>	Barron's Educational Series	<b>MAC</b>	McArthur & Company	<b>SAND</b>	Sandhill Book Marketing
<b>DBD</b>	Diamond Book Distributors	<b>MCC</b>	McClelland & Stewart	<b>SCH</b>	Scholastic Canada
<b>DCT</b>	D C Thompson Annuals	<b>MCQ</b>	McGill-Queens University Press	<b>SSC</b>	Simon & Schuster Canada
<b>DGL</b>	Douglas & McIntyre	<b>MHR</b>	McGraw-Hill Ryerson	<b>STR</b>	Sterling Publishing
<b>DKC</b>	Dorling Kindersley	<b>MON</b>	Monarch Books	<b>TSP</b>	Ten Speed Press
<b>DUN</b>	Dundurn Press	<b>NBN</b>	National Book Network	<b>UTP</b>	University of Toronto Press
<b>FHW</b>	Fitzhenry & Whiteside	<b>NEL</b>	Thomson Nelson	<b>WIL</b>	John Wiley & Sons
<b>FIR</b>	Firefly Books	<b>NSP</b>	New Society Publishers		
<b>GPI</b>	Georgetown Publications	<b>OCG</b>	Ocean Cruise Guides		
<b>GPP</b>	Globe Pequot Press	<b>ORC</b>	Orca Book Publishers		
<b>HAP</b>	House of Anansi Press/Groundwood Books	<b>PBC</b>	Penguin Books Canada		
<b>HCP</b>	HarperCollins	<b>PCL</b>	Polestar Calendars		
<b>HLQ</b>	Harlequin	<b>PHAI</b>	Phaidon Press		

## Key to Binding Codes

<b>BA</b>	Bath Book	<b>CA</b>	Audio cassette tape	<b>RB</b>	Rag book
<b>BC</b>	Box set, cloth	<b>CD</b>	Audio compact disk	<b>SB</b>	Spiral bound
<b>BD</b>	Board book	<b>CL</b>	Cloth	<b>SC</b>	Slip cased cloth Book
<b>BI</b>	Book and item	<b>DK</b>	Desk calendar	<b>SP</b>	Slip cased book, paperback
<b>BK</b>	Novelty Book	<b>EN</b>	Engagement calendar	<b>SS</b>	Slip cased book, spiral
<b>BM</b>	Book & mixed media; CD, DVD, etc.	<b>JN</b>	Journal, diary, blank book	<b>TY</b>	Toy, doll, puppet, plush toy
<b>BP</b>	Box set, paperback	<b>KB</b>	Activity kit with book	<b>WC</b>	Wall calendar
<b>BS</b>	Board Book w/ Sound Chip	<b>MK</b>	Mass market		
		<b>PB</b>	Paperback		

## Subject Codes

<b>Ant</b>	Antiques	<b>Craf</b>	Arts & Crafts, Hobbies	<b>Pet</b>	Pets & Pet Care
<b>Arch</b>	Architecture, Interior Design	<b>Cultr</b>	Cultural Studies	<b>Philo</b>	Philosophy
<b>Arts</b>	Fine Arts	<b>Curra</b>	Current Affairs	<b>Phot</b>	Photography
<b>Asto</b>	Astrology	<b>Doit</b>	Do-It-Yourself	<b>Poet</b>	Poetry
<b>Auto</b>	Automotive, Transportation	<b>Fict</b>	Fiction	<b>Poli</b>	Politics
<b>Biog</b>	Biography	<b>Film</b>	Film, Movies, Television	<b>Pop</b>	Pop Culture
<b>Busi</b>	Business & Personal Finance	<b>Gard</b>	Gardening	<b>Psyc</b>	Psychology, Personal Development
<b>Cal</b>	Calendar	<b>Gift</b>	Gift	<b>Ref</b>	Reference
<b>Cana</b>	Canadiana	<b>Heal</b>	Health, Beauty, Fitness, Sex	<b>Reli</b>	Religion
<b>Chaa</b>	Children's Art/Activity Books	<b>Hist</b>	History	<b>Sci</b>	Science and Technology
<b>Chbd</b>	Children's Board Book	<b>Hum</b>	Humour	<b>Soc</b>	Sociology
<b>Chca</b>	Child Care, Parenting	<b>Insp</b>	Inspirations, Self-Help	<b>Spir</b>	Spirituality
<b>Chil</b>	Children's	<b>Landic</b>	Language & Dictionaries	<b>Spor</b>	Sports, Games, Toys
<b>Chnr</b>	Children's Nature/Reference	<b>Lit</b>	Literature	<b>Trav</b>	Travel Guides, Maps, Road Atlases
<b>Chpi</b>	Children's Picture Books	<b>Musi</b>	Musi	<b>Trci</b>	True Crime
<b>Chya</b>	Young Adults	<b>Myst</b>	Mystery	<b>Trvw</b>	Travel Writing
<b>Chyr</b>	Young Readers	<b>Nat</b>	Nature & Science	<b>Wom</b>	Women Studie
<b>Comi</b>	Graphic Novel	<b>Nati</b>	Native Stuides		
<b>Comp</b>	Computer Skills	<b>Nwage</b>	New Age		
<b>Cook</b>	Cooking, Food, Wine	<b>Out</b>	Outdoors & Adventure Writing		